

## **Course Description**

### **Heartsaver® First Aid CPR AED Training**

The AHA's Heartsaver First Aid CPR AED course trains participants to provide first aid, CPR, and use an automated external defibrillator (AED) in a safe, timely, and effective manner. Reflects science and education from the *American Heart Association Guidelines Update for CPR and Emergency Cardiovascular Care (ECC)*.

### **Who should take this course?**

The AHA's Heartsaver First Aid CPR AED Course is designed for anyone with little or no medical training who needs a course completion card for their job, regulatory (e.g., OSHA, DODD), or other requirements, or anyone who wants to be prepared for an emergency in any setting.

### **What does this course teach?**

- First aid basics
- Medical emergencies
- Injury emergencies
- Environmental emergencies
- Preventing illness and injury
- Adult CPR and AED use
- Opioid-associated life-threatening emergencies
- Child CPR AED and Infant CPR

The class is held at **6160 Merger Dr, Holland OH 43528** in the training room and takes between 4-6 hrs.

# Anne Grady Registration Terms

Thank you for choosing to register for our CPR class. Please review our registration terms carefully before completing your sign-up. By registering, you acknowledge and agree to the following terms:

## 1. Payment and Registration

- Full payment is required at the time of registration to secure your spot in the class.
- Class registration is considered complete once payment has been processed and confirmation has been sent.

## 2. Refunds

- **No Refunds:** We do not offer refunds for cancellations or no-shows. Please ensure that you are available to attend the class before completing your registration.

## 3. Rescheduling

- **One Reschedule Option:** If you are unable to attend the class you registered for, you may reschedule it to a different date or session, provided you notify us at least **48 hours before the scheduled class**. You are allowed **one reschedule per registration**.
- Any requests to reschedule made less than 48 hours before the scheduled class **may** not be accommodated.

## 4. Substitution of Attendee

- If you are unable to attend the class, you may transfer your reserved spot to another individual. Please notify us with the name of the new attendee at least **24 hours before the class** to make this substitution.

## 5. No-Shows/Late Arrivals

- **Late Arrival Policy:** We ask that you arrive on time for your CPR class. If you arrive more than 15 minutes late, you will not be permitted to join the class. This policy ensures that we can run the class on schedule and provide the best learning experience for all participants. Information missed during the class will impact the ability to successfully be trained. No refunds or rescheduling will be provided for late arrivals.
- Failure to attend the class without prior notification will result in the loss of the registration fee. We do not offer refunds or rescheduling for no-shows and late arrivals.

## 6. Class Cancellations

- In the unlikely event that the class is canceled by us (due to insufficient registration or other circumstances), a full refund will be issued, or you may choose to reschedule for a future session at no additional cost.

## 7. Contact Information

- By completing your registration, you agree to abide by the above terms. For rescheduling, substitutions, extreme circumstances or other inquiries, please contact us at [training@annegrady.org](mailto:training@annegrady.org) at least 48 hours in advance. The class is held at **6160 Merger Dr, Holland OH 43528** in the training room.